Community Health Worker Training in Ohio
Key Facts from the 2018 Ohio Community Health Worker (CHW) Statewide Assessment

Ohio Board of Nursing approved training programs for CHW certification include:
• Minimum of 100 classroom hours
• Minimum 130 clinical experience hours
• Chronic disease management is emphasized in the curricula

Training for non-certified CHWs in Ohio may include:
• Employer training programs
• On-the-job training
• Life experience

BOTH CERTIFIED AND NON-CERTIFIED CHW SURVEY RESPONDENTS REPORTED ADDITIONAL FORMAL TRAINING IN:

- 60.2% Cultural competency
- 53.3% Motivational interviewing
- 40.5% Risk assessment or screening
- 33.8% Population specific disease management/prevention
- 26.4% Direct patient care
- 24.6% Health insurance navigation
- 22.9% Coaching or patient counseling
- 21.9% Chronic Disease Self-Management Program Facilitator

AREAS FOR TRAINING IMPROVEMENT

- More information and access to free or low-cost continuing education opportunities for certified CHWs is needed
- Add or enhance curricula on professionalism and soft skills
- A unified, core training for certified and non-certified CHWs
- Expand or enhance curricula to reflect the varying roles and responsibilities that CHWs are asked to fulfill in the field beyond a focus on nurse delegation tasks
- An annual conference focused on CHW professional development is needed
- Include content on teaching CHWs self-care to prevent burnout

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